



JustOneNorfolk.nhs.uk

## Improving relationships and systems with Umbraco

Just One Norfolk has been created by Norfolk & Waveney Children & Young People's Services which is provided by Cambridgeshire Community Services NHS Trust.

Just One Norfolk is a Healthy Child Programme for information about childhood health in Norfolk. The information it includes covers (but is not exclusive to):

- Pregnancy
- Childhood illnesses
- Staying Safe
- Child Development and Additional Needs
- Healthy Lifestyles
- Emotional Health
- Return to School
- Bereavement Support

### The Business Challenge:

Just One Norfolk had a digital platform for families, delivering their universal community health services through the Healthy Child Programme.

The initial business challenge was that JoN found they needed to develop their existing platform further to be able to deliver the platform as a clinical intervention tool. Chess were able to place themselves as a candidate to deliver this through JoN's procurement process and were selected as the desired provider for this service.

 Sector **Healthcare**

Solutions

**Umbraco (CMS),  
Managed service  
– Hosting and Site  
Support**

## The Solution

Chess were able to support JoN's business challenge of developing their existing platform to be able to achieve the goals JoN had in place. This was done by redesigning and implementing a new public facing CMS on Umbraco.

This involved a series of design workshops over several months to create and refine wireframes, then designs, and define a new site structure. Chess then moved on to the implementation phase, carrying out weekly demonstrations for feedback. Then launching phase 1 (the main site) during April 2022, with two more feature releases planned in for this year.

"It was really helpful to be able to talk to Chess' senior dev team and be able to get their input into what the solution could be. Being able to have that experience supporting us was great." – Fay Spencer, Digital Lead, Just One Norfolk

Chess also provide a fully managed service – covering both hosting of the site and support.



## The Result

Just One Norfolk have found that having the ability to develop the platform further has been able to build their relationships with other services across Norfolk.

Having the ongoing support from Chess continues to allow JoN to further develop the site and look at ongoing solutions as they arise to continue the platforms improvements.

**“ It's been great working with Chess to develop the platform we have now and to continue to develop it to where we want it to go. Having Chess' expertise included in our plans really supports us to build the best product that we can. ”**

Fay Spencer, Digital Lead, Just One Norfolk



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